

# FLYING WITH ITA AIRWAYS



## ABOUT US

We are the new national airline of Italy, 100% owned by the Italian Ministry of Economy and Finance. We have been active since November 2020.

Our mission is to be an efficient, innovative carrier, that is the reference point in ensuring quality connectivity within Italy and international destinations, stimulating tourism and trade.

We also aim to be ambassadors of Italian excellence in the world.





**Our first flight**, Milano Linate - Bari, took off on **15 October 2021**.

We are members of the global **SkyTeam** Alliance and of IATA.



# THE FLEET

A fleet of **63 aircraft**, comprising 14 wide body and 49 narrow body:

-  18 **Airbus A319** (144 seats)
-  31 **Airbus A320** (171/174/180 seats)
-  8 **Airbus A330** (250 seats)
  - Business Class 20 seats
  - Premium Economy 17 seats
  - Economy 213 seats
-  6 **Airbus A350-900** (334 seats)
  - Business Class 33 seats
  - Economy 301 seats



# OUR NETWORK

# WINTER NETWORK 2022-2023

**51 destinations**



**9 intercontinental**



**22 international**

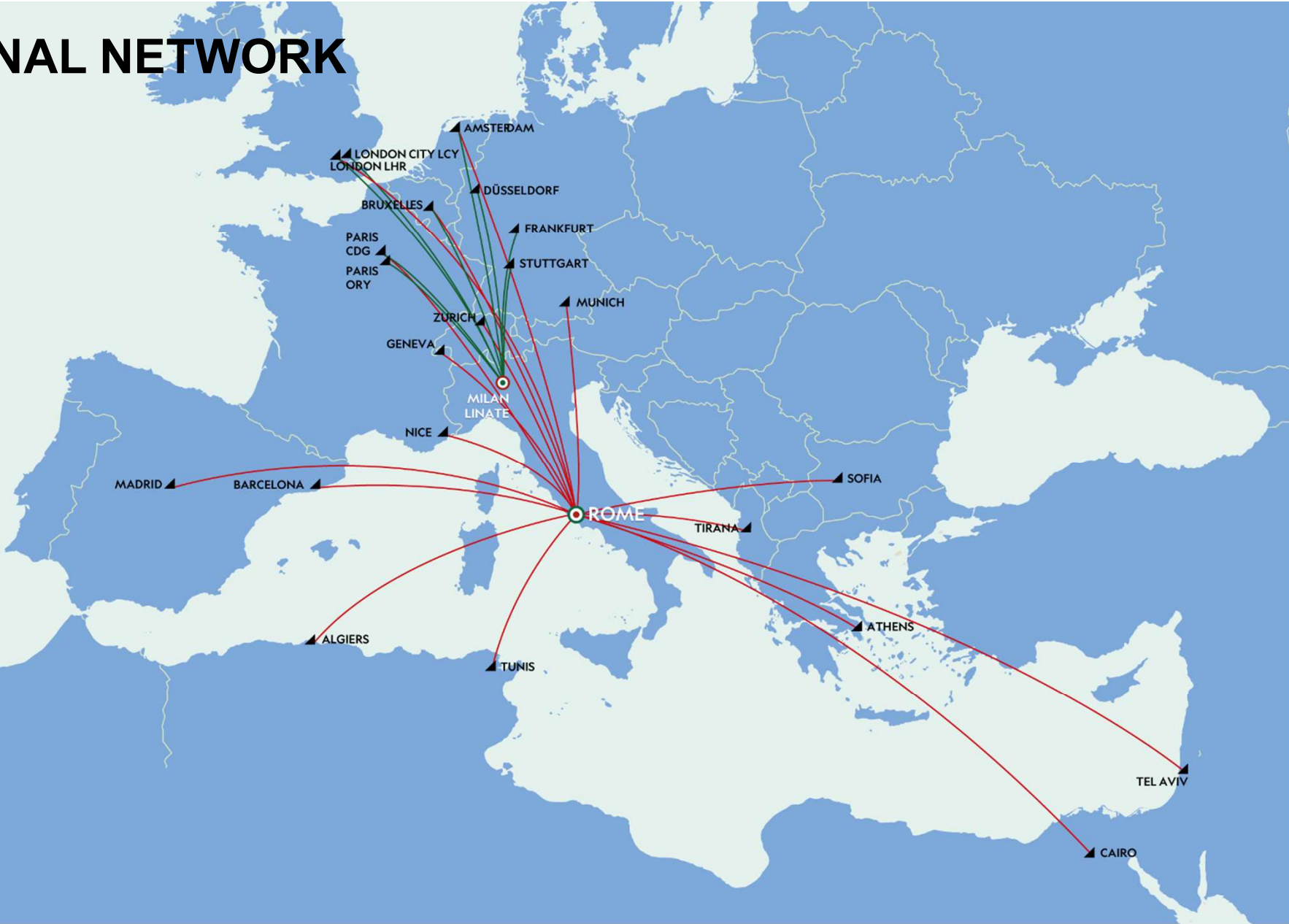


**20 domestic**

# INTERNATIONAL NETWORK

- ▲ ITA AIRWAYS DESTINATIONS
- FLIGHT FROM ROME
- FLIGHT FROM MILAN LINATE

- ✓ From **Rome FCO** and **Milan LIN** direct connections to the main European cities.
- ✓ From **Rome FCO** direct flights also to North Africa and Israel.



# DOMESTIC NETWORK

- ✓ Extensive coverage of domestic airports.

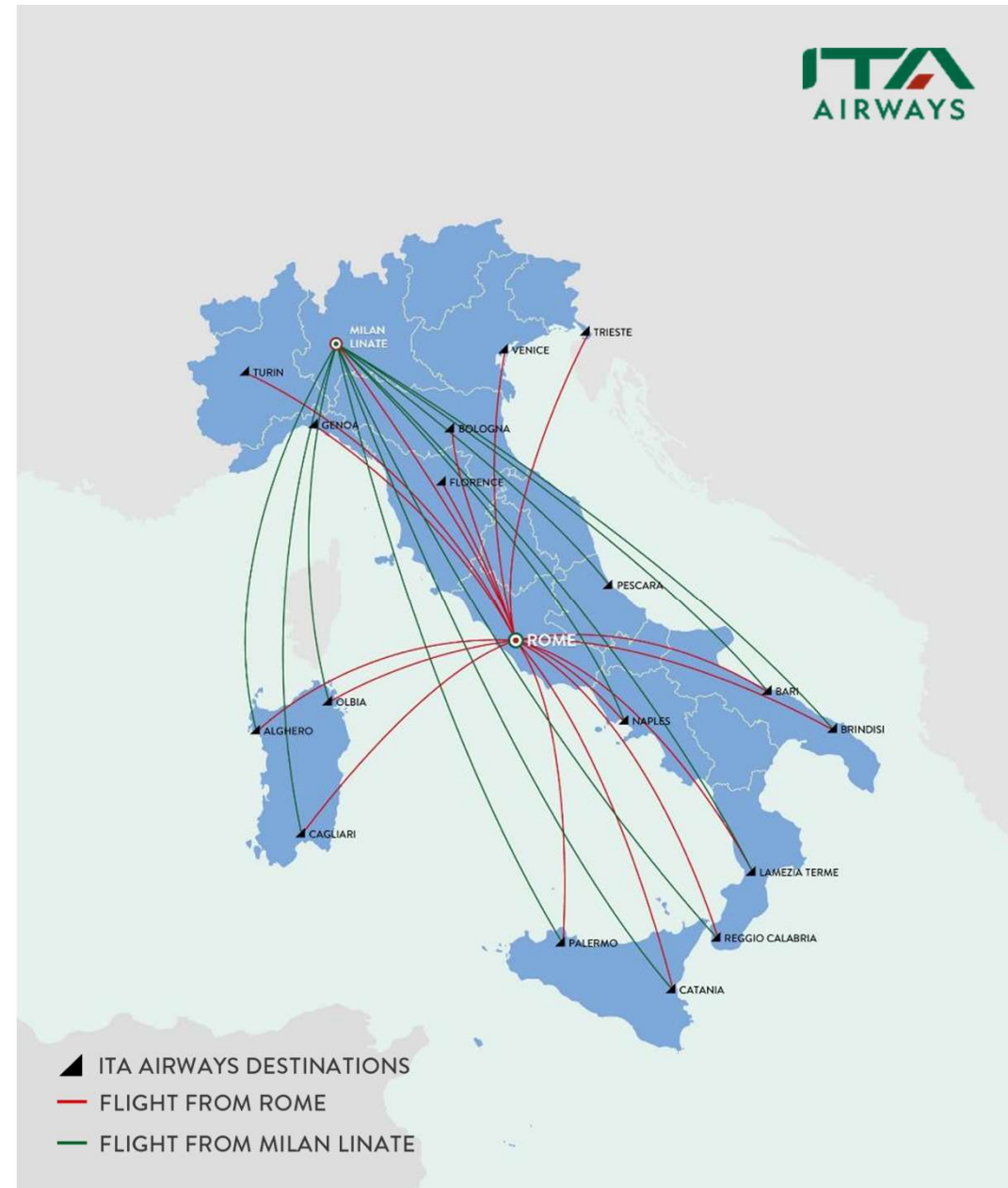
From/to Rome Fiumicino:

- ✓ **17 airports served**
- ✓ multifrequency connections to South and North Italy, built to ensure a balanced offer between point-to-point and connecting flows

From/to Milan Linate:

- ✓ **12 airports served**
- ✓ number of frequencies and schedules planned to meet the needs of business and leisure customers

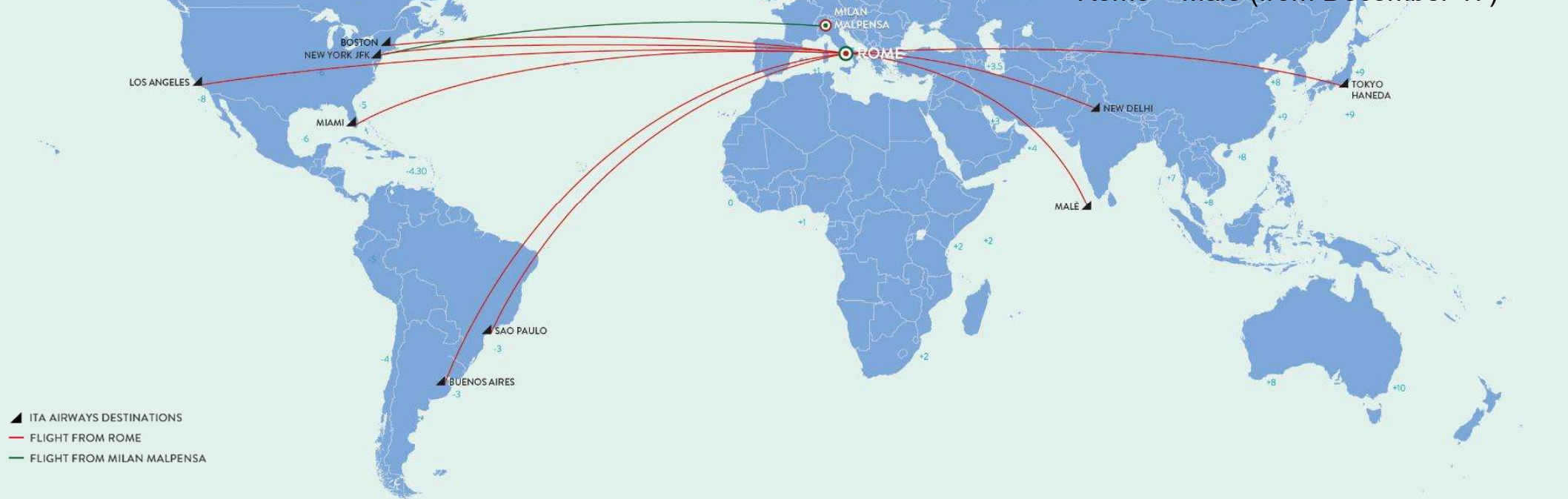
**Perugia** and **Pescara** will be connected to the airport of **Rome Fiumicino** thanks to the service offered in partnership with Itabus.



# INTERCONTINENTAL NETWORK ROME AND MILAN

## WINTER 2022/23

- ✓ Milan MXP - New York
- ✓ Rome FCO- New York
- ✓ Rome - Boston
- ✓ Rome - Miami
- ✓ Rome - Los Angeles
- ✓ Rome - Sao Paulo
- ✓ Rome - Buenos Aires
- ✓ Rome - Tokyo HND (from November 5)
- ✓ Rome - New Delhi (from December 3)
- ✓ Rome - Malè (from December 17)







FROM  
DECEMBER  
2022

## NEW DELHI

- From December 3: three weekly direct flights.
- Operated by Airbus A330-200.
- Travel classes: Business, Premium Economy and Economy Class.

FLIGHT	NR.	DEP.	ARR.	FREQ.
Rome - New Delhi	AZ770	14:10	02:00	1.3..6.
New Delhi – Rome	AZ769	03:50	08:10	.2.4..7



# TRAVEL CLASSES



## LONG HAUL - BUSINESS CLASS

Our long-haul Business Class for an unforgettable trip: **top quality services** and **the finest Italian cuisine**.

### AN EXCLUSIVE EXPERIENCE AT THE AIRPORT

- ✓ **SkyPriority**: priority check-in desks, security lanes and boarding gates.
- ✓ Free baggage allowance of **2 pieces up to 32 Kg each**.
- ✓ Access to **lounges\***

### COMFORT ON BOARD

Leather **seats** that **recline up to 180°**, with lie flat beds and massage function.

- ✓ 15,4" personal screens (17" on Airbus A350), a vast library of movies, games, music and TV programs.
- ✓ Free Wifi\* to send e-mail, chat and surf.
- ✓ Ability to use personal devices for calls and web browsing, charged at your normal operator tariff.
- ✓ **Dine anytime»** service.
- ✓ Elegant kit designed by **Ferragamo** with cosmetics and accessories useful for travel and reusable as a tablet holder.
- ✓ Welcome drink, hot towel, aperitif, snacks.

\*where available





# LONG HAUL - PREMIUM ECONOMY

A new way to fly available on board the Airbus A330.

## COMFORT AND ADVANTAGES

- ✓ Access to **SkyPriority services** (except Fast Track).
- ✓ Baggage allowance of **two pieces weighing 23 kg each**.
- ✓ Separate quiet cabin section with 17 ergonomic seats that recline up to approximately 120° and offer up to 40% more leg room.
- ✓ 10,6" personal screens, a vast library of movies, games, music and TV programs.
- ✓ Free Wi-Fi connection\* (web chatting).
- ✓ Ability to use personal devices for calls and web browsing (charged at your normal operator tariff).
- ✓ Smart design pouch in neoprene fabric, designed by Diesel. It contains accessories and cosmetic products to add comfort to the trip: toothbrush and toothpaste, comfortable cotton socks and sleeping mask, a small foldable comb/brush, Diesel cosmetics.

## MEALS

Main service with choice of hot meals, as well as hot and cold snacks or breakfast, depending on the flight schedule; including a welcome drink.



\* With voucher of 10MB



## LONG HAUL - ECONOMY

The convenience that does not sacrifice comfort. Personalized advantages and services for all kind of trips.

### ENTERTAINMENT

- ✓ 9" personal screens (11,6" screens on airbus A350), a vast library of movies, games, music and TV programs.
- ✓ Wi-Fi subject to additional payment\*.
- ✓ Ability to use personal devices for calls and web browsing (charged at your normal operator tariff)\*.

### MEALS

- ✓ Starter, main course (choice between meat or pasta), fresh fruit and/or dessert.
- ✓ Snack or breakfast service, depending on the flight schedule.
- ✓ Additional light snack and drink, served on flights exceeding 10 and a half hours.
- ✓ Always available instant coffee Lavazza Arabica blend.

\* Services not yet available on Airbus A350





## THE LOUNGES

- ✓ The best of Italian design and hospitality
- ✓ Buffet area\* and bar area
- ✓ Reading area, digital newsstand
- ✓ Kid's lounge\*

Rome Fiumicino: **Piazza di Spagna**, boarding area Pier E; **Piazza Venezia**, boarding area A, terminal 1.

Milan Linate: **Piazza della Scala**, Schengen boarding area, first floor.

The lounges are dedicated to Business Class customers, Premium and Executive members of the Volare program and SkyTeam Elite Plus members departing for all destinations served by ITA Airways.

VIP lounges are available in Bologna, Florence, Genoa, Milan Malpensa, Naples, Olbia, Turin, Trieste, Venice, Amsterdam, Athens, Brussels, Cairo, Düsseldorf, Frankfurt, Geneva, Hamburg, London LHR, Malta, Munich, Nice, Paris CDG/ORY, Sofia, Tel Aviv, Tirana, Tunis, Zurich, Boston, Buenos Aires, Miami, Los Angeles, New York, San Paolo.



\* In the Piazza di Spagna lounge



## THE LOUNGES - SINGLE ENTRANCE

Customers holding our airline ticket can access our lounges in Rome Fiumicino (Piazza di Spagna) and Milan Linate (Piazza della Scala) by purchasing a single entry via:

- ✓ Authorised travel agencies;
- ✓ During online check-in online (web and APP);
- ✓ In the airport ticket offices served by ITA Airways;
- ✓ Customer Center;
- ✓ In our lounges.

Costs for the purchase (the price indicated is subject to change and refers to the time of purchase of the service):

**35€** for online purchases, through the Customer Center or at the Travel Agencies enabled

**45€** at the airport

Free for children up to two years.

The service is not refundable.





## **VOLARE: OUR LOYALTY PROGRAM**

**VOLARE** is our loyalty program, designed to meet customers needs.

To register: [website](#) and App ITA Airways.

Members will be able to view the detail of the collected points in their own personal area. Points can be spent to obtain advantages and benefits.





# VOLARE PROGRAM CLUBS



## SMART

- ✓ Access with registration to the Program
- ✓ Possibility to accumulate and redeem points



## PLUS - SkyTeam Elite

- ✓ Access with **30,000** qualifying points
- ✓ Points multiplier: +10%
- ✓ Extra baggage and priority drop-off
- ✓ Priority check-in and transfer desk
- ✓ Priority Boarding
- ✓ Priority waiting list
- ✓ Dedicated customer service



## PREMIUM - SkyTeam Elite Plus

- ✓ Access with **60.000** qualifying points
- ✓ Points multiplier: + 20%
- ✓ Benefits of the Plus club
- ✓ Fast track
- ✓ Free seat selection
- ✓ Access to lounge + guest+ 2 children \*



## EXECUTIVE - SkyTeam Elite Plus

- ✓ Access with **90.000** qualifying points
- ✓ Points multiplier: +30%
- ✓ Benefits of the Premium Club
- ✓ Golf equipment included
- ✓ Welcome kit: card gift



\* Access with 2 children is only valid for the ITA Airways lounges of FCO (Piazza di Spagna and Piazza Venezia) and LIN (Piazza della Scala).

# THE STRUCTURE OF THE “VOLARE” PROGRAM

## ACCRUAL

Members earn points through:

- Purchase of ITA Airways flights
- Purchase of airline partners flights\*
- Purchase of ancillary services
- Shopping at the on-board boutique\*
- Purchase of products or services offered by Program partners\*

## REDEMPTION

The points collected may be spent on:

- Flights with ITA Airways through cash & points mode
- Flights with partners through cash & points mode
- Upgrade\*
- Services and discounts
- Purchase of products or services offered by partners\*
- Voucher partner\*



### TRANSPARENCY

Clear and intuitive conversion mechanisms  
(Expenditure → Points → Awards)



### SIMPLICITY

Clear relationship between points and euro spent both for accrual and redemption



### ACCESSIBILITY

Many accrual and redemption opportunities, always available

\* In implementation



VOLARE

**WE HAVE BIG PLANS  
FOR YOUR COMPANY**

**ITA AIRWAYS  
VOLARE SUB PROGRAM CORPORATE**

## **VOLARE CORPORATE PROGRAM**

**VOLARE Corporate program** helps companies and employees to make business travel more efficient.

### **Benefits for Companies:**

- Preferred flight fares with ITA Airways

### **Benefits for enrolled Employees:**

- Priority baggage
- Extra points (+ 20% of accrued points based on club of membership)
- Priority check-in
- Fast Track (available in Rome Fiumicino, Milan Linate and Turin airports)

### **Necessary requirement to enroll in VOLARE Corporate Program:**

Employee enrollment in the **VOLARE Corporate program** by using the **VOLARE Company identification Code** distributed by the Company to its employee.





[ita-airways.com](http://ita-airways.com)